

## Choose your level of support

Baptcare offers two support options to assist you with managing your Home Care Package. Contact the team at Baptcare today so we can guide you through the process and help you choose the best option for you.

LIVING WELL PARTNER		LIVING WELL GUIDANCE
<b>Our basic level of support</b> Provides you with basic support to set up and maintain your package	OR	<b>Our highest level of support</b> Provides you with one-on-one support as you navigate the aged care system and as your needs change
✓ Initial assessment & care and services plan		✓ Initial assessment & care and services plan
✓ Co-ordination and scheduling of services		✓ Co-ordination and scheduling of services
✓ Annual Home Care Package review		✓ Annual Home Care Package review
✓ Customer service support, including after-hours service		✓ Customer service support, including after-hours service
⚠ Home visits and monitoring to identify changing care and support needs <b>CHARGED</b> per visit (refer to Baptcare Price List for rates)		⊕ <b>UNLIMITED</b> care management from a qualified health or community professional with local health expertise to navigate aged care services and maximise your package
		⊕ <b>REGULAR</b> home visits and monitoring to identify changing care and support needs and care options

## Talk to us about what you need

Whatever your specific needs, we can help. We'll make sure that you have what you need to keep living well at home – in a way that makes the most of your budget.

Plus, if you are waiting for your government-funded package to become available, we offer private assistance that can help you straight away.

Let us make it easy for you.

*Contact us today*  
so we can support you  
through the process

Call 13 BAPTCARE (13 22 78)  
or visit [baptcare.org.au](http://baptcare.org.au)



Baptcare

Because everyone deserves *the best of care*