

Baptcare respects and endorses individuals' rights to privacy and is committed to protecting the privacy and confidentiality of your information.

Tick the type of feedback

- This is a compliment
- This is a complaint
- This is a suggestion

Who is giving the feedback?

- Customer
- Family member
- Representative or Advocate
- Carer
- Staff member on behalf of a customer
- Staff/Contractor/Volunteer

Baptcare is a faith based purpose driven organisation focused on delivering the best of care to people of all ages, cultures, beliefs and circumstances.

Return the completed form to your local Baptcare office hand it to a staff member, or post it to Baptcare, 3/131 Harvester Road, Sunshine VIC 3020

We value the opportunity to address any concerns you may have. The relevant manager (or delegate) will be in touch with you where you've provided contact details.

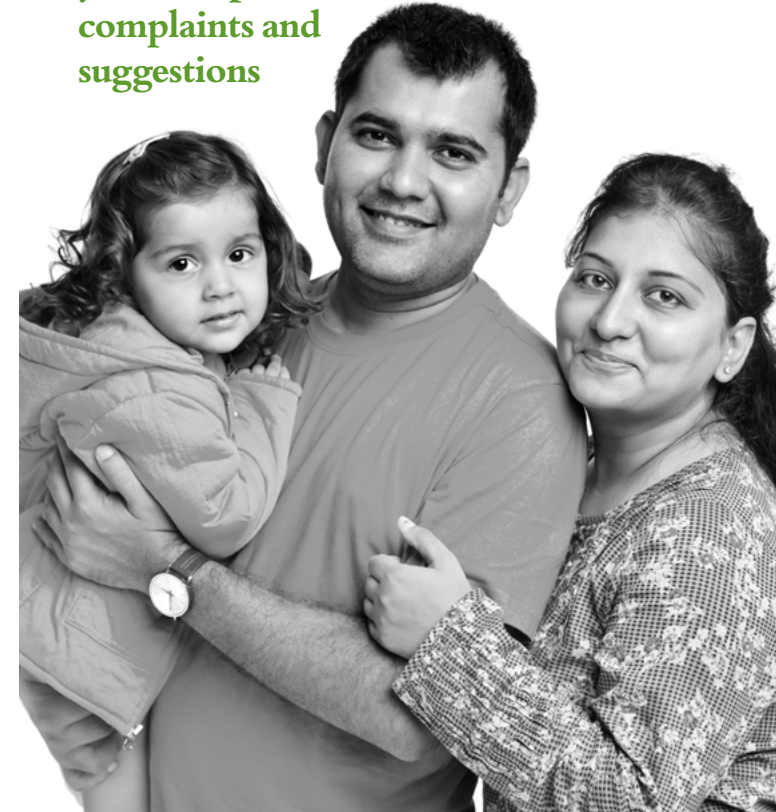
If you are not satisfied with the feedback process you can contact the Baptcare FACS Quality Manager on 03 6323 6703 or externally with the Ombudsman Tasmania on 1800 001 170

ombudsman.tas.gov.au



because your
feedback
matters

We welcome
your compliments,
complaints and
suggestions



Office Use Only
Date received:
Date entered in RiskMan:
RiskMan no:

Baptcare

Baptcare

the best of care

BC1063 03/20 v1

QUALITY

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QUALITY

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