

# Information explaining our research study

## Exploring the reasons for having nominees in the NDIS

### 1 What is this research study about?

Some people who use the National Disability Insurance Scheme (NDIS) have a nominee – someone who makes decisions or acts on their behalf.

For example, a mum might be the nominee for her 20-year-old daughter.

### 2 Invitation

We'd love to hear about your experiences.

If you're a nominee, or someone who has a nominee, we invite you to share your thoughts and stories.

Our research study runs from July 2020 to November 2020.

### 3 Why is Baptcare doing this research?

Nominees can help a person who's using NDIS services in lots of different ways.

For instance, a nominee might help someone to understand communications they get from the NDIS. Or, they might help a person make decisions about which services they'd like to receive.

Baptcare want to learn more about why someone would choose to have a nominee, and why someone is willing to become a nominee.

Because we are a Partner in the Community with NDIS, we can use this information to make changes that will give more choice and control to people using our services.

### 4 Why have I been invited to take part?

You've been invited because you're either a nominee, or someone who has a nominee. But don't worry – you don't have to participate if you don't want to. There are no consequences if you don't.

### 5 What am I asked to do?

If you'd like to take part in the research study, a Senior Researcher from Baptcare will get in touch with you to organise an interview.

The interview is simply a chat over the phone or on a video chat (like Zoom or Skype) for around 30 minutes.

You'll be asked some broad questions, and you'll also have a chance to talk about things you think might be helpful to the study. The interview will be recorded, but your identity will remain anonymous.

### 6 What good might come out of this research study?

We're hoping that many people will benefit from what we discover through this research study.

Our goals are to:

- Better understand the reasons why people have nominees appointed under the NDIS;
- Find out whether it would be helpful to start a service that supports nominees and people with nominees as they make decisions about using the NDIS;
- Share our findings with the NDIA (who run the NDIS) so they can hear about the experiences of real people when they're developing new systems and policies.

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### 7 Is there a risk if I take part in the research study?

No. We don't think there'll be any risk to you if you take part in the study. But if you feel uncomfortable or worried at any time after your interview, please contact Baptcare.

### 8 What if I change my mind during or after the research study is done?

No problem. You are free to change your mind or withdraw at any time. No need for any explanation. If you've already done an interview, we'll delete all the information we collected.

### 9 When the research study is complete, what happens to the information that's been collected?

All the information we gather is confidential.

The raw data will be stored in Baptcare's secure archive for 7 years from the time we publish the results of the study. If you request one, we'll be happy to provide a summary of our results.

### 10 How will the results of the research study be published?

No one will be able to identify you in the results that are presented or published at the end of this study – unless you specifically consent to be identified.

Our results will be published in a report that will be shared with the NDIA. They may also be published as a journal article.

### 11 Complaints

If you have any complaints about the way this research study is being conducted, please contact, Monash University Ethics Committee on 03 990 51478, email [managerresearchethics@monash.edu.au](mailto:managerresearchethics@monash.edu.au)

### 12 Ethics

Please be assured the ethics of this research study have been reviewed by the Monash University Human Research Ethics Committee (MUHREC).

The study complies with the NHMRC's National Statement on Ethical Conduct in Human Research 2007 and its later amendments.

**This information sheet is for you to keep.**

**If you have any questions about this study, please contact Emily Daniels from Baptcare: [edaniels@baptcare.org.au](mailto:edaniels@baptcare.org.au)**