

How our In Home Care services help you through COVID-19

Social Wellbeing Phone Calls



A known care worker will call you to check in and see how you are going, have a chat and keep you feeling connected while you self-isolate.

Shopping



We can arrange for one of our Care Workers to support your shopping needs. To avoid the need to go to crowded shopping centres we can assist you to make an online order or go to the shops on your behalf. If you have issues with getting access to cash, we can support you by arranging pre-paid shopping cards to make purchases.

Allied Health Services via Tele-health



We can arrange for our allied health staff to conduct services virtually rather than physically coming into your home. This may include Allied Health assessments and advice or to support you to undertake some basic exercise and stretching to keep you moving while in isolation: • Occupational Therapy • Physiotherapy & Allied Health.

Virtual Coffee Club



Grabbing a coffee and making a group phone call with some of our other customers with similar interests and the support of our staff to have a virtual 'catch up' with a group of like-minded people.

In Home Respite



To ensure that you have the emotional support of connection, our Care Workers can spend time with you in the home to provide support and respite for you and your carer, including if your carer needs to go out and undertake important tasks.

Companion Walking



We can engage one of our workers to take you for a walk and keep you company and safe while you get some much-needed exercise, not just for you but also potentially your beloved dog too.

Support with making video chats to family



For those of us who may have limited technology skills we can arrange for one of our workers to come into the home and help you make calls to your loved one via any number of available video chat forums.

Some of the above services require the use of a mobile phone or other communication tool. To discuss further or arrange any of the above services, please contact our Customer Service Support staff.

Prices of the above services are subject to change from 1 July 2020



Call 13 BAPTCARE (13 22 78)
for more information

Baptcare