

What do you need to help you cope at home?

You have been given this leaflet by your hospital discharge planner, as part of your care plan, to help you access home care services.

Baptcare provides a wide range of home care services, both through My Aged Care (Home Care Packages) and as self-funded services. We can help you stay in your own home, maintain your independence and remain connected to the community you know.

Baptcare's services include:

- Nursing, including wound care and medication management
- Allied Health, including physiotherapy, podiatry, occupational therapy, diversional therapy
- Social support
- Clinical Care/Case Management
- Help with personal care, such as showering and dressing
- Help with home maintenance, vacuuming, changing sheets, cleaning, gardening, shopping
- Meal preparation
- Short-term restorative care*



Call 13 BAPTCARE (13 22 78)
or visit baptcare.org.au

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**Short-term restorative care packages are government-funded packages to help people recover from short-term illness or injury.*

Your home care provider checklist

This checklist is intended to help you make your decision about which home care provider is right for you. We suggest that you use the checklist when contacting different providers, as it can be a helpful way to compare them and assess their suitability for your personal circumstances.

Should you choose Bapcare as your provider, you will receive all of the benefits below.

Quality of care	BAPTCARE	1	2	3
Person-centred approach tailored to your individual situation	✓			
Focus on continuity of care (i.e. carers become familiar with your needs and can support you as your needs change)	✓			
Clinical case managers with healthcare expertise	✓			

Home care services	BAPTCARE	1	2	3
Nursing (e.g. wound care and medication management)	✓			
Allied health services available (e.g. podiatry, physiotherapy, occupational therapy, diversional therapy)	✓			
Support with everyday activities (e.g. showering, cleaning, shopping, attending medical appointments)	✓			
Clinical case management with every Home Care Package	✓			

Staff training and checks	BAPTCARE	1	2	3
Personal care workers with a qualification of Certificate IV in Aged Care and first aid training	✓			
All staff have national police clearance	✓			

Care provider (i.e. the organisation that provides the home care services)	BAPTCARE	1	2	3
Government-approved provider that meets the Home Care Standards set out by AACQA*	✓			
Significant experience in providing services across various communities	✓			
Understands and can help customers navigate My Aged Care	✓			
Not-for-profit provider that reinvests its funds into community projects	✓			

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