

Contact

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Baptcare provides innovative and holistic family and disability care, community aged care and residential aged care to the Victorian community. All donations over \$2 are tax deductible.

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Community Aged Care Community Aged Care Packages





Helping Older Adults Stay at Home

Community Aged Care Packages (CACPs) are an Australia wide program funded, regulated and monitored by the Commonwealth Government.

The aim of the package is to provide increased support to assist older persons, who are eligible for hostel level of care to remain living in their own home. These persons may or may not have a carer.

The package has two parts:

- Care Manager (case management).
- Funding / ability to purchase services to meet the individuals specific needs.

What is a Care Manager?

A care manager is a person who provides support, care coordination and monitoring to clients and carers. The care manager:

- Is responsible for the care planning, coordination, monitoring and budgeting of services.
- Is the main contact point for clients, carers and service providers.
- Communicates with all parties what is to be achieved to meet the needs of the client.

- Undertakes an advocacy role where required, to ensure the rights of the client (and other involved parties) are protected.
- Monitors and reviews the clients care plan and status to ensure the appropriate level of service is received.

Eligibility

Firstly, your care needs must be assessed by the Aged Care Assessment Team (ACAT) who will assess you for the Community Aged Care Program. If a package is suitable they will complete the required paperwork.

Once approved, your name is placed on our waiting list. When a vacancy is available you will be contacted by a care manager, who will discuss / assess your care needs and develop a care plan with you.

Contact details for your local Aged Care Assessment Team may be obtained from your local Commonwealth Carelink Centre **1800 052 222**.

What Services can be Provided?

Individually tailored packages may use any of the following supports or services:

- Meal Preparation
- Social Support and Companionship
- Home and Garden Care
- On Call 24 Hour Support
- Personal Care - assistance with showering, dressing, toileting, grooming, eating
- Domestic Assistance - vacuuming, washing floors and dusting, washing and ironing

- Transport - to attend shopping and banking and escort to medical appointment
- Respite - both in home and residential
- Other Services - pastoral care services, and equipment loan system to meet individual needs as required.

Fees

There is a fee that clients are asked to pay toward their weekly package of care. For clients on a pension a maximum fee of 17.5% has been set by the Government. These costs will be discussed with you at the time of admission to the program.

Complaints

You are entitled to make, without fear of reprisal, any complaint about the provision of Community Aged Care. Clients and relatives / representatives may contact the following organisations at any time if they have issues of concern:

Baptcare

General Manager Community Aged Care
Ph 03 9831 7222

Commonwealth Department of Health and Aged Care

Ph 03 9665 8888

RCR (Advocacy)

Ph 03 9602 3066