

Contact

Church Nursing Service
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Fax 03 9387 9236
Email cac@baptcare.org.au

Baptcare (Central Office)
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Baptcare provides innovative and holistic family and disability care, community aged care and residential aged care to the Victorian community. All donations over \$2 are tax deductible.

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Church Nursing Service (CNS) provides services within the City of Moreland, with complete podiatry, personal and nursing care.

CNS believes:

- You have the right to be treated with dignity and respect.
- You deserve warm and friendly staff members who respect your privacy and appreciate the need for you to be comfortable in your own home.
- You should receive the highest standards in personal care and facilities for your daily living requirements.



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The staff at CNS are committed personal carers and registered nurses, who understand your need to receive care in a relaxed environment. They can help with any of your daily living needs such as providing treatment to DVA recipients, health education, attending to wounds, administering injections, helping manage medication and even helping you take a shower and get dressed.

CNS will promote your independence wherever possible.

If you live in the Moreland area, all you will need is a referral by a doctor, hospital, informal carer or even yourself. An assessment visit generally occurs within a week of referral.

The exceptional registered nursing service offered by CNS operates between 07:00 and 16:00 seven days a week. The evening service operates between 16:00 and 19:00 Monday to Friday, and the personal care service operates between 07:00 and 15:30 Monday to Friday.

A professional podiatry service also operates from 09:00 until 16:00 at an onsite clinic. This service can also be provided for others, such as house-bound clients, whether the need is cosmetic, therapeutic, or surgical.

For enquiries and referrals to CNS, which is a non-denominational service and open to all community members, call 03 9385 6565 or fax 03 9387 9236.

To assist clients from non-English speaking backgrounds interpreters will be organised whenever they are needed.

CNS is a program of Baptcare and operates according to the guidelines determined by the Victorian Department of Human Services' Home and Community Care program (HACC).

Complaints

You have the right to complain if you are not happy with the services you receive.

If you have any concerns with the services you receive tell your carer or contact the Manager of CNS on Ph 03 9385 6565

Or the Health Services Commissioner on Ph 03 8601 5200

Privacy

Your privacy and the security of your information will be respected by the staff of CNS in accordance with the law. Information about you will only be shared with others if Baptcare has your permission. You have the right to access your information.